

Alaskan Eagle Nest Lodging Policies

dba: Wrangell Properties LLC

Check-In and Check-Out times

Check-in time is from 3PM to 6PM

Check-out time is 11AM

Please contact us if special arrangements are needed

Thank you for your interest in Alaskan Eagle Nest Lodging of Wrangell Alaska.
Please take the time to read this information to be fully informed about our Policies, there are (2) pages.

Making Your Reservation Implies Agreement with the Alaskan Eagle Nest Lodging Policies

Payment: We accept Checks, Credit or Debit cards through PayPal.com. PayPal payments may be made to our email address: AlaskanEagleNest@yahoo.com or go to our home page at akeagle.com and click the reservations button to take you right to the Pay Pal button.

Unless special verbal arrangements are made, confirmed with confirmation number.

Holiday Times: During Holiday times which are very popular here in Wrangell. It is the "first client to pay that gets to stay" including the week before and the week after any holiday. This includes payment in full of entire lodging stay there is No guarantee unless the time allotted is paid in full. Prices are subject to change during peak holiday times.

Deposit: A Deposit of \$200 is required within 48 hours of booking to hold a reservation. Please be aware the person submitting the Lodging Deposit is the one responsible for full payment of all charges under this reservation and agrees to the terms of this reservation on behalf of all guests under such reservation.

Security/Cleaning Deposit: Your \$200 Security/Cleaning Deposit will be returned to you via Pay Pal and or a check will be submitted to you within 14 business days after departure, minus any accrued charges. **Cleaning charges depend on you.** Such charges will be billed by the hour, at \$20 per hour, which will be deducted from your Security/Cleaning Deposit. There is a standard check out sheet to follow; however, to help out with costs, you may choose to do some of the cleaning yourself. You don't **HAVE** to do anything, but will be charged accordingly for cleaning. Excessive cleaning/laundry will be charged at \$35 per hour. Any damage in the rooms or its contents or missing item(s) will be deducted from your Security/Cleaning Deposit and be billed at repair or replacement cost. Please be aware the person submitting the Lodging Deposit is the one responsible for the condition of the lodging on behalf of all guests under such reservation.

Full payment for all nights under your reservation or cancellation of your reservation: Is due at **least 14 days prior** to arrival, at that time arrangements for keys will be made. Your reservation will be cancelled if full payment has not been received by this time or you do not cancel your reservation by this time (see cancellation requirements below). The Deposit on hold will be forfeited, unless you have properly cancelled the reservation or the lodging can be rebooked for the same period of time, at the owner's sole discretion and convenience. Exceptions may be made if the lodging is rebooked by you for another date, at the Owner's sole discretion and convenience. Your \$200 Lodging Deposit will be held as a Security/Cleaning Deposit during your stay (see terms below).

Cancellations: Are not accepted by email or through a message left on the phone; you must call and speak with our caretaker **to cancel a reservation at 907-470-3474. In the event of a cancellation a confirmation number will be issued to you.** This number is verification we have recorded your cancellation, so make sure you receive one. No call/no shows/no cancellation confirmation numbers are billed for the full stay.

Rates: Current rates are posted on the web site and depend on the season. Rates are subject to change without notice. The 6% bed tax and 7% sales tax will apply to your stay.

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Change in the Number of Guests/Conduct of Guests: Please inform us of any change in the number of guests before your arrival. The Alaskan Eagle Nest Lodging is not a place for parties. If there is excessive noise, any illegal activity, or evidence of violation of these policies you may be asked to vacate the premise without any money refunded. Six (6) guests is our maximum allowed of guests staying at one time. The booking rate given is for (2). For any additional guest there is a \$25.00 per day per guest charge. Pre paid week rentals include the price up to (4) guests maximum, and additional guest is \$25.00 per day, per guest. This \$25.00 per day/per guest charge does include children.

Arrival time from 3 PM: If the guest room(s) is not occupied the night before your arrival, you may be able to arrive early. Unless you have arranged an early arrival time, please do not arrive early to allow us time to prepare for you.

Departure time 11 AM: Your prompt departure is appreciated so we can prepare the guest rooms for the next guests. If your room is not booked the night of your departure, a later departure time may be possible.

Smoking: For the safety of everyone, and the comfort of our non-smoking guests that follow you, we do not allow smoking in the rooms or inside our establishment.

Pets: We are sorry but we are unable to accommodate pets.

Risks/Safety: Children are welcome, but must be supervised by you at all times. You agree that you, your family and your invitees are using the lodging at YOUR OWN RISK. You agree on behalf of yourself, your family and your invitees, and their successors in interest, to release and discharge the Owner (and the affiliates, employees, agents, representatives, successors and assigns of Owner) from any and all claims or causes of action (known or unknown) arising out of your, your family's and your invitee's acts or omissions or negligence relating to the lodging and the use thereof, except if caused by the gross negligence or misconduct of Owner (and the affiliates, employees, agents, representatives, successors and assigns of Owner).

Winter Conditions: We will have the driveway and walkways clear of snow before your arrival.

Repairs: Please let us know of any problems or needed repairs. This is not normal, we take great pride in our home and we will fix any issue as soon as possible. **Risk of Loss:** You shall bear the risk of loss of your personal property whether located in the lodging or elsewhere on the premises. You agree not to hold Owner (and the affiliates, employees, agents, representatives, successors and assigns of Owner) liable in any manner for or on account of any loss or damages sustained by reason of the acts or omissions of third parties, or arising from any casualty (including but not limited to fire, theft, explosion, winds, earthquake, flood and/or water damage). **Indemnification:** Guest hereby covenants and agrees that Guest shall indemnify and hold harmless the Owner and Owner's employees, agents, guests, invitees, licensees and visitors from any loss, liability, claims, suits, costs, expenses, including without limitation attorneys' fees, and damages, both real and alleged, arising out of (a) the use or occupancy of the Room, (b) any failure of Guest to comply with the terms of this Agreement, and (c) the acts and omissions of Guest or Guest's invitees. Owner shall not be liable to Guest or Guest's invitees, or to any other person, for any injury to person or damage to property on or about the Room, except injury to persons or damage to property the sole cause of which is the gross negligence of Owner.

Waiver and Release: Guest agrees that if Guest or Guest's invitees engage in any activity or use the Room or any area on the premises, Guest does so at its own risk. Guest agrees on behalf of itself and its personal representatives, heirs, executors, administrators, agents and assigns, to release and discharge Owner (and the affiliates, employees, agents, representatives, successors and assigns of Owner) from any and all claims or causes of action (known or unknown) arising out of Guest's acts or negligence relating to the above facilities and the use thereof.